

# #1 Ranked

PayZen has been named **Best in KLAS 2026 for Patient Financing Services**, earning the **#1 ranking in its category**.



Best in KLAS is the highest distinction awarded by KLAS Research, based entirely on provider feedback. Notably, **100% of surveyed customers said they would buy again**.

## PayZen (Non-Recourse)–Best in KLAS 2026 Performance Scorecard Patient Financing Services



### Services grading scale (100-point scale)

A+ = 97.0+	B+ = 87.0–89.9	C+ = 77.0–79.9	D+ = 67.0–69.9	F = <60.0
A = 93.0–96.9	B = 83.0–86.9	C = 73.0–76.9	D = 63.0–66.9	
A- = 90.0–92.9	B- = 80.0–82.9	C- = 70.0–72.9	D- = 60.0–62.9	



**Our embedded AI-driven financing platform enables happier, healthier patients, and better financial outcomes for providers.**

Our seamless integrations with EHR/EMR systems and personalized payment options create an unrivaled patient experience. Our platform allows providers to accelerate cash, and increase patient payments, without additional administrative tasks or sacrificing patient satisfaction.

### Proven Results

**30%** average lift in collections

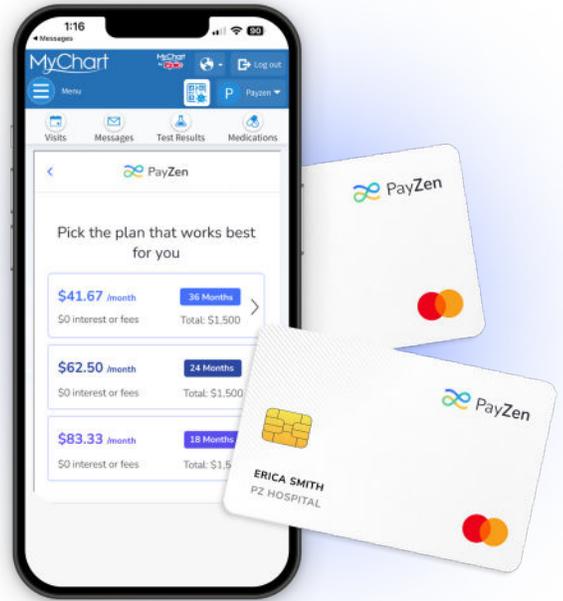
**78%** enrollment success rate

**71** Patient Net Promoter Score  
(50% higher than the industry average)

# The Platform for Healthcare Affordability

PayZen makes care more accessible for patients and financially sustainable for health systems. We remove financial friction across the patient journey by embedding payment solutions directly into the billing cycle. We remove financial friction across the patient journey by embedding payment solutions directly into the billing cycle.

Our predictive AI analyzes 30,000+ data attributes to generate personalized payment options based on each patient's financial profile. Plans are interest- and fee-free, seamlessly integrated into existing billing workflows.



“

My ROI with PayZen has definitely exceeded expectations. I get back way more money than I expected. They are touching more patients than I ever expected them to. They resolve more accounts than I ever expected them to resolve. My initial hesitation with PayZen was because I was jaded about things I heard about other patient financing firms.

**VP, August 2025, collected by KLAS Research**



**100%**  
of PayZen clients would integrate with PayZen again

**Rated A+**  
on “Likely to Recommend”

**100%**  
of PayZen clients surveyed said PayZen keeps all promises

**Rated A+**  
on “Delivery of New Technology”

**100%**  
of PayZen clients surveyed said PayZen is part of their long-term plans

Trusted by leading hospitals and health systems

